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CERTIFICATE

ISO 10002:2018
CUSTOMER SATISFACTION-COMPLAINTS HANDLING

NETAŞ BİLİŞİM TEKNOLOJİLERİ A.Ş.

Scope	Address(es)
Technology Consultancy, System and Application Software, Network Solutions Design, Foreign Trade, Custom Clearance, Managerial and Administrative Organizational Activities and Related Processes and Also, Equipment and Service Production, Sales and After Sales Services Presentation as Part of Information and Communication Technology	Merkez:Orhanlı Mah. İrfan Cad. No:28 Orhanlı, Tuzla/İstanbul Şube:Yenişehir Mah. Osmanlı Bulvarı Esas Aeropark B Blok No: 11B İç Kapı No: 37 34912 Kurtköy Pendik / İstanbul

Certificate Number:	VCR.TR.08.015561/R:02
Inital Certification Date:	20.10.2014
Renewal Date:	06.10.2026
Issue Date:	06.10.2026
Expiry Date:	19.10.2027

Genel Müdür
Fuad Almeman

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Vericert has audited and certified that the organization meets the management system requirements outlined above. This certificate is valid for three years as long as the organization complies with the requirements of the Audit and Certification Activities Guide published at www.vericert.com.tr.